







# HEALTH AND SAFETY PROTOCOLS AND MEASURES

Peru is officially back to normal, as all of the Covid-19 restrictions have been lifted!

It is our commitment to our guests to provide a safe environment and an enjoyable travel experience while continuing to supervise our protocols to ensure health and safety of our guests, team members, and the communities we visit.

## **Hotels and Lodges**

- Use of cleaning products and specific protocols to clean and disinfect public areas is focused on high-touch and high-traffic areas, such as counters and front desk, door handles, public bathrooms and room keys, among others.
- Hand sanitizer dispensers are available throughout the hotel, especially in high traffic areas.
- Public access restrooms are cleaned according to protocols.
- Implementation of strict cleaning and disinfecting protocols for all rooms before guests' arrival and after their departure.
- Culinary staff is being retrained in safe food handling and preparation, and hygiene protocols are being reinforced.

## **Our guests**

- Guests are not required to wear masks anymore, even indoors or in vehicles.
- All guests and team members should wash their hands frequently.

#### **Our Staff**

 We have released an internal protocol regulating frequency of deep cleaning process. All staff members have access to hand washing and hand sanitizing, disinfecting products and protective equipment before they perform their tasks.

### **Activities and other services**

- A briefing on safety and health measures will be given to all guests before each activity.
- Guests, guides and drivers are required by law to wear a mask while in vehicles, trains and any form of transportation.
- All tours and activities will be offered in a private format or in smaller groups, when possible.
- All equipment will be disinfected after each use.
- Third party suppliers and other service providers must comply with Mountain Lodges of Peru hygiene/safety standards.

These health and safety measures will be reviewed and updated regularly by MLP as needed in compliance with Peruvian Ministry of Health's requirements to ensure our guests the best possible experience.

November, 2022